

PHOENIX HEALTH SOLUTIONS LTD

Website Privacy Summary (2026)

Who We Are

Phoenix Health Solutions Ltd
The White Rose Surgery
Exchange Street
South Elmsall
Pontefract
WF9 2RD

Telephone: 01977 655607

Email: Phoenix.patients@nhs.net

How We Use Your Information

We collect and use your information to provide safe and effective NHS healthcare, maintain medical records, arrange referrals and prescriptions, communicate with you about your care, and meet legal and NHS requirements.

Legal Basis

We process your information under UK GDPR and the Data Protection Act 2018.

For most healthcare activities, we rely on:

- Article 6(1)(e) – Public Task
- Article 9(2)(h) – Health and Social Care

Who We Share Information With

We may share relevant information with NHS hospitals, specialists, community healthcare providers, pharmacies, the Integrated Care Board (ICB), NHS England and approved Health Informatics IT providers. We only share information that is necessary and lawful.

How We Protect Your Information

We use secure clinical systems (including SystemOne), role-based access controls, encrypted devices, secure NHSmail, cyber security monitoring and secure backups. Access is restricted to authorised staff only.

Your Rights

You have the right to request access to your records, request correction of inaccurate data, request restriction of processing in certain circumstances, object to certain uses of your information, and complain to the Information Commissioner's Office (ICO).